

TERMS & CONDITIONS PREMIUM ACCOUNT (25.11.2019)

(Valid from November 25, 2019)

§ 1 DEFINITIONS

In the framework of Regulations, the following terms shall be understood as follows:

For the purposes of these TERMS & CONDITIONS - PREMIUM ACCOUNT, the definitions contained in the TERMS & CONDITIONS shall apply.

In the scope not covered by the TERMS & CONDITIONS - PREMIUM ACCOUNT, the provisions of the Regulations shall apply.

§ 2

The condition enabling the use of the premium Services by the User is to have an Account on the Website.

§ 3

Service Provider allows Users to purchase limited amount of premium Accounts per week.

Each User can have only one premium Account.

The User can check the availability of the premium Account in the tab "Coindeal Premium" in the main menu.

§ 4

The User can purchase a premium Account by clicking on the tab "Coindeal Premium" in the main menu after he logs in to User's Account. If the User clicks "Coindeal Premium" before he logs in to User's Account, User will be automatically redirected to the log-in page.

The premium Service Contract is concluded after the User has made the prior payment of the full required amount and accepted TERMS & CONDITIONS- PREMIUM ACCOUNT, Table of Fees and Commissions or other documents, if their acceptance is required by the Service Provider.

§ 5

1. The purchase price of the premium Account amounts to USD 199 per year as the equivalent sum in the BTC. If Users pays more than the amount specified in the previous sentence, the difference between the amount paid and the price of the premium Account will be returned to the Users' Account no later than within 14 days, or if not possible, to the wallet from where the cryptocurrency was transferred from.
2. Service Provider allows User to make payments using a variety of methods including fast BTC transfer using BitcoinAPI.

3. User may use fast BTC transfer using BitcoinAPI, before User passes the verification of the Account procedure. In this case, if the User fails verification, the equivalent of paid BTC will be returned.

§ 6

1. Premium Account allows Users to access all of the below features:
 - 1.1. maker fee 0.25% (instead of 0.3%),
 - 1.2. taker fee 0.35% (instead of 0.4%),
 - 1.3. access to private telegram channel where requests and propositions will get a fast track support service,
 - 1.4. customer support fast track - verification will be placed first in line to additional support managers dedicated to premium accounts,
 - 1.5. access to the OTC Desk functionality, which is accessible under the link: <https://frontend.coindeal.com/otc/otc.html>
 - 1.6. while submitting a ticket under premium Account fast track, Users proposals on new features will be treated as priority,
 - 1.7. private chat channel.
2. The User has the right to submit a complaint in connection with improper operation of the services and features described in sec. 1 above, according to the procedure described in Regulations.

§ 7

1. The purchase price of the premium Account amounts to USD 199 per year as the equivalent sum in the BTC.
2. The premium Account is purchased for the period no shorter than one year.
3. In case of concluding the premium Service Contract, the Service Contract shall not be terminated by the User until the expiry of the premium Service Contract. In the event of termination of the Service Contract by User, Service Provider shall return the amount paid by the User in BTC proportionally to the period premium Account has been active.
4. The premium Account expires after the time it was paid for passes.
5. The premium Service Contract cannot be terminated by the User before the period it has been paid for.
6. The Service Provider can terminate premium Account before the period it has been paid for, if the Service Provider predicts it will not be able to provide the services enlisted in § 6 sec. 1.
7. If during or after verification of the User by Service Provider it turns out that User presented a document which is stolen, false, counterfeit or forged, the Service Provider shall block access to the User's premium Account or to delete it – i.e. terminate the premium Service Contract with immediate effect. In such case Service Provider shall not return the amount paid by the User.

